

Yagasa

Terms of Service

for Requests and Commissions

In the following text, “Client” refers to the payer and/or requester of the services, while “Artist” refers to Yagasa, the artist and provider of the services, “Artwork” refers to the service provided.

These Terms do not apply to Artworks issued on VGen.

For Terms of Service for VGen, you may consult the terms before issuing a request.

Process & Revisions

The process of the artwork is accompanied by up to 3 revisions per stage.

Once the Client has approved of the artwork in its current stage, then the Artist may proceed to the next stage.

Estimated time for the finalization of the artwork does not account for the time the Client may take to respond and update the Artist once the revision has been submitted to the Client.

The client is not allowed to request revisions and changes to an aspect of the artwork that was already covered by a previous stage, such as a Sketch change during Line-Art stage.

Stages of the artwork are as follows:

1. Sketch
2. Corrections and Line-Art
3. Coloring and Editing
4. Final Touches

During the “Final Touches” stage, the client is allowed to request relatively major changes, but at a small fee, between 2% and 20% of the work, based on complexity.

Payment

Payment is divided into two installments.

- First installment is paid upon request.
- Second installment is paid upon final approval of the Sketch Stage of the Artwork.

The Artist shall inform the Client of the Total Cost, including fees, through the same means of communication as the initial request.

Total Cost of the Artwork will be explained by the Artist in a receipt like display, displaying all fees and expenses accounted for, with complete transparency towards the Client.

Refunds:

The Client may request a Refund of the artwork up to the completion of the Sketch Stage. Any request for refunds afterwards will not be accepted, and it is not within obligation of the Artist to remind the Client about it.

Deadlines & Delivery Time

Once a request is submitted by the Client, the Artist will provide an estimate of the time, in hours, that you may expect the Artwork to be finished within.

The Artist will spend between 5 and 12 hours a day working, and time to finalize the Artwork may vary depending on the workload of the Artist.

A good estimate of time is between 4 to 10 days, or 7 to 21 days in a busy period.

Here follows an estimate of minimum hours for each kind of work, based on its complexity.

Sketch	3 Hours
Sketch with Color	5 Hours
Character Illustration	9 Hours
Character + Background Illustration	12 Hours
Character Sheet	16 Hours

If the Client requires a specific deadline, they may inform the Artist of such in the initial request. Any deadlines which are within less than a week of the initial request may carry a rush fee of between 10% and 80% of the initial cost.

Usage and Rights

The Client may use the requested Artwork for personal use, which includes:

Social Media Profile Picture, Personal Print Posters*, Computer and Phone Wallpapers, and other personal means of usage, such as decoration.

The Client may also issue a Commercial License for the Artwork, at a fee dictated by the Artist, which starts at 30% the initial cost.

The Commercial License, unless explicitly stated as otherwise, lasts 3 years, and any commercial usage made after the maximum time is disallowed.

The Client may request extensions of license for a higher fee. The Client may also request renewal of license at any moment.

The Client must **NOT** use the Artwork in:

AI training, NFT, and Any Material which may be considered hateful or discriminatory.

The Artist still maintains all rights to publish and display the image and include it in their portfolio.

Communication

For Artworks requested through email, or Direct Messaging in Discord, the Client and Artist may communicate through the same means of the initial request.

For Artworks requested through other means, the Client and Artist may communicate through email, unless explicitly stated otherwise.

Delivery of the Final Product

Once the Artwork is finished, the Artist shall deliver it through the Client's email address.

Once delivered, contact with the Artist about refunds, alterations, and complaints, all which have already been covered by the process of Revisioning, may result in blacklisting of the client, as well as revoking of the Commercial License.